



APPENDIX F-1: SCOPE OF SERVICES:

Consumer Education and Training

Service Definition
Consumer Education and Training is designed to help members develop self-advocacy skills, support self-determination, exercise civil rights and acquire skills needed to exercise control and responsibility over support services. Self-advocacy skills enable members to communicate wants and needs, make informed decisions, voice their choices, and develop trusted supports with whomever they can share concerns. The consumer education and training service includes education and training for members, their caregivers, and legal decision makers that is directly related to developing self-advocacy skills. Managed care organizations assure that information about educational and/or training opportunities is available to members, their caregivers, and legal decision makers. Covered expenses may include enrollment fees, books and other educational materials, and transportation related to participation in training courses, conferences, and other similar events.
Provider Qualifications
Providers must have expertise in problem solving, self-advocacy skills development, self-determination, community integration, financial management and decision-making.
Applicable Service Limitations
- Excludes educationally related services available under Individuals with Disabilities Education Act (IDEA) (20 U.S.C.1401 et seq) or other relevant funding sources. - Excludes education/training costs exceeding \$3000 per member annually. - Excludes payment for hotel and meal expenses.