



APPENDIX F-1: SCOPE OF SERVICES:

Assistive Technology

Service Definition

Assistive Technology is an item, piece of equipment, software, mobile application, or product system-- whether acquired commercially, modified, or customized-- that enables members to (1) increase their ability to perform ADLs and IADLs or control the environment in which they live and (2) access, participate, and function in their community and in competitive integrated employment. This service category includes assistive technology typically referred to as adaptive aids. Assistive technology services directly assist a member in the selection, acquisition, or use of an assistive technology device. With the exception of Vehicle Modifications, which has been made into a stand-alone service, all activities and items previously covered under adaptive aids are now coverable under this service.

1. Assistive Technology includes the following:
 - a. Evaluation of the assistive technology needs of a member, including a functional evaluation of the impact of the provision of appropriate assistive technology and appropriate services in the customary environment of the member;
 - b. Services consisting of purchasing, leasing, or otherwise providing for the acquisition of assistive technology devices, including electronic technology, software, and mobile applications for the member;
 - c. Services consisting of selecting, designing, fitting, customizing, adapting, applying, maintaining, repairing or replacing assistive technology devices;
 - d. Coordination and use of necessary therapies, interventions or services with assistive technology devices, such as therapies, interventions or services associated with other services in the service plan;
 - e. Training or technical assistance for the member or, where appropriate, family members, advocates, legal decision makers, or other persons designated by the member; and
 - f. Training or technical assistance for professionals or other individuals who provide services to, employ or are otherwise substantially involved in the major life functions of members.
2. The Assistive Technology service also includes:
 - a. The purchase of a fully trained service dog from a reputable provider with experience providing structured training for service dogs;
 - b. The post-purchase training with a reputable provider experienced in providing structured training for service dogs necessary to partner a fully trained service dog with its owner (i.e. enable the fully trained service dog and the member to work together); and
 - c. The ongoing maintenance costs, including acute and primary veterinary care, of a fully trained service dog obtained from a reputable provider with experience providing structured training for service dogs based on DHS guidelines.

Service Definition
<i>For the purpose of coverage as assistive technology, a service dog is a dog that has been individually trained by a reputable provider experienced in providing structured training for service dogs to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person's disability.</i>
Provider Qualifications
- Excludes costs related to a dog that does not meet the definition of a service dog for the purpose of coverage as an assistive technology benefit (i.e. emotional support dog, therapy dog, dog training to become a service dog, household pet). - This service may not duplicate any service that is provided under another waiver service category or through the Medicaid State Plan. This service excludes coverage for technology for which the primary use is communication assistance; technology for communication assistance is covered.
Applicable Service Limitations
- This service may not duplicate any service that is provided under another waiver service category or through the Medicaid State Plan. - All electronic devices must meet UL or FCC standards. DME/DMS vendors or assessors must be Medicaid certified under Wis Admin Code DHS § 105.40. - Qualified Health Professionals or agencies must have current state licensure or certification in their field of practice or employ or contract with professionals with current state licensure or certification in their field of practice, respectively. - Service dog trainers or providers must be reputable providers with experience providing structured training for service dogs. Veterinarians or veterinary clinics must be licensed under Wis. Stats. § 89.06 or employ or contract with veterinarians licensed under Wis. Stats. § 89.06, respectively. Excludes interpreter services that are otherwise available, including for communication with the managed care organization, its contractors or other health care professionals, which are required to provide interpreter services as part of their rate.